

Application readiness

Another Check-In · A07

Before the demonstration

Bertland Hope

- Your assigned responsibility
- The correct training record
- Evidence of the result

Today's outcome

Administrator can identify readiness gaps and controlled configuration follow-up.

Readiness checks

Bertrand Hope

- Open Admin > Readiness and inspect failed/warning checks

In this step

Read each failed or warning result and identify what it measures. A successful check in one environment does not prove that every staff device, network or browser works. Record the specific gap and its responsible owner.

License and status

Bertrand Hope

- Open Settings > Licensing & status and read state and operational impact

In this step

Read the current state and its operational effect. Do not infer entitlement or availability from a development screen. Resolve license questions with the owner responsible for the deployed application.

Mail configuration

Bertrand Hope

- Review Mail & notifications settings without exposing credentials
- identify approved sender/origin and notification options

In this step

Review the approved sender and origin without exposing credentials. Notification options describe intended behavior, while actual delivery also depends on infrastructure. Email settings do not establish an SMS capability.

Controlled mail test

Berland Hope

- Only in authorized rehearsal save agreed settings/send test mail to the approved mailbox and inspect result

In this step

Use only the approved test mailbox and agreed settings during a scheduled rehearsal. Read the delivery result and follow up on failure. Avoid sending a real message merely to populate a training screenshot.

Operational follow-up

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- Document readiness gaps and escalate infrastructure/license issues to the owner

In this step

Assign infrastructure, browser and license issues to their owners. Missed-stop materialization is an explicit maintenance job, so refreshing a report cannot stand in for that process. Keep the outstanding checks visible before rollout.

Common problems

Bertland Hope

- Treating a green development check as production readiness
- exposing SMTP/license material
- assuming email guarantees SMS or instant delivery

A useful support report

The task and record

The expected result

The actual message

The authorized next step

Guided practice

Berland Hope

- Interpret a prepared readiness warning and name the responsible owner; trace a test delivery result using fictional/sanitized settings

Evidence to show

The correct training case

The result or permitted decision

Your explanation of the next step

Practice debrief

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- Correct context and permitted action
- A result you can trace
- A clear next step if blocked

Expected result

Administrator can identify readiness gaps and controlled configuration follow-up.