

Offline attendance

Another Check-In · C04

Before the demonstration

Bertland Hope

- Your assigned responsibility
- The correct training record
- Evidence of the result

Today's outcome

Pending evidence is preserved and one accepted synchronized event can be verified.

Online preparation

Bertland Hope

- While online open the app in the intended browser, confirm enrollment and check storage readiness
- install via browser if supported

In this step

Prepare while the server is reachable. Load the application in the enrolled browser and inspect storage readiness. Browser installation options differ, so the important check is whether this device can keep the required page and evidence.

A disconnected event

Berland Hope

- Disconnect only the training device from the server/network and record a standard event

In this step

Use only the designated training device for this exercise. Record the event normally and observe how the result changes when the server cannot receive it. Other devices and the shared server should remain connected.

The pending queue

Bertland Hope

- Read local-only completion and the Pending queue rather than claiming server success

In this step

A queued record still needs server acceptance. Keep the browser profile and site data because they hold the pending evidence. Closing a page and clearing its storage are different actions with very different consequences.

Synchronization results

Bertrand Hope

- Reconnect and choose Upload pending check-ins
- inspect each row/result and server history

In this step

After reconnecting, inspect each upload result. Then find the event in server history and compare its identity and time. A working internet connection does not necessarily mean you can reach the organization's attendance server.

Rejected evidence

Bertland Hope

- For rejected/conflict/too-old evidence retain the record, export pending evidence if needed, and contact support with the error

In this step

Keep rejected or conflicting evidence and the error message. Export pending evidence when support requests it. Repeatedly retrying or editing signed data can hide the information needed to explain why the server rejected the record.

Common problems

Bertland Hope

- Clearing storage while pending
- assuming internet means appliance reachability
- retrying rejected evidence indefinitely
- expecting reports or guest entry offline

A useful support report

The task and record

The expected result

The actual message

The authorized next step

Guided practice

Berland Hope

- Queue one disposable training event offline, reconnect, synchronize and prove it appears once in server history
- Discuss a prepared rejected/conflict screenshot instead of tampering with signed data

Evidence to show

The correct training case

The result or permitted decision

Your explanation of the next step

Practice debrief

Bertland Hope

- Correct context and permitted action
- A result you can trace
- A clear next step if blocked

Expected result

Pending evidence is preserved and one accepted synchronized event can be verified.